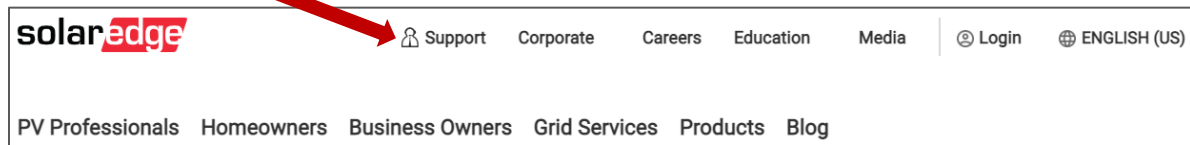
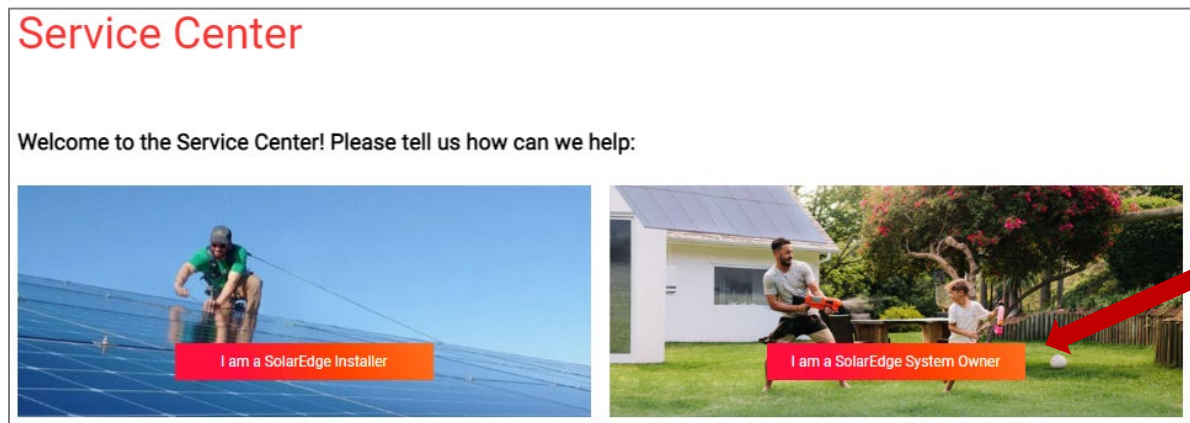


Accessing SolarEdge Chat

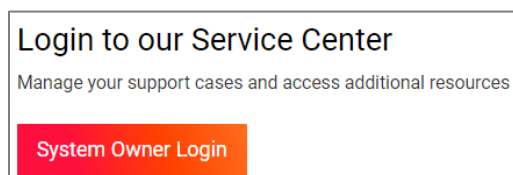
1. Navigate to <https://www.solaredge.com>
2. Click **Support** at the top



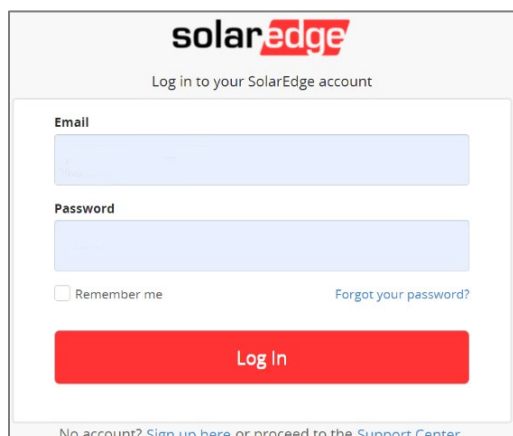
3. Select "I am a SolarEdge System Owner"



4. Scroll down and select System Owner Login

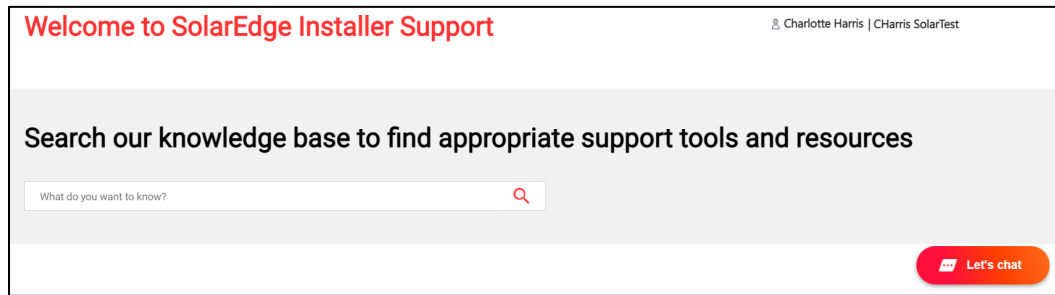


5. Login using your mySolarEdge credentials



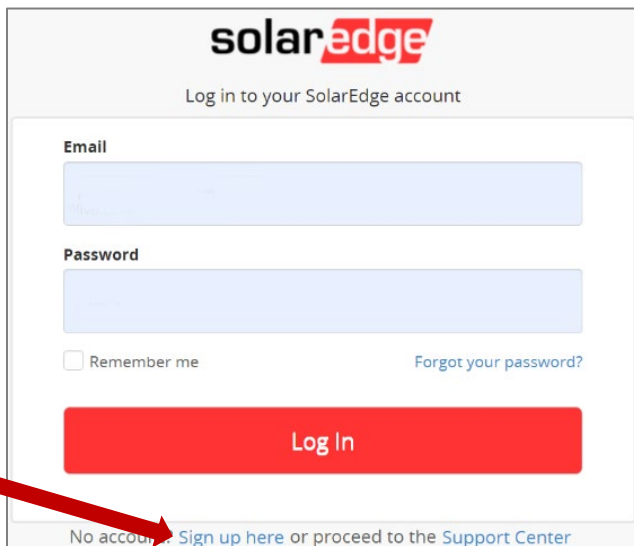
6. Look for the pop-up button **Let's chat** at the bottom right hand corner.

No button? Be sure to [enable](#) pop-ups

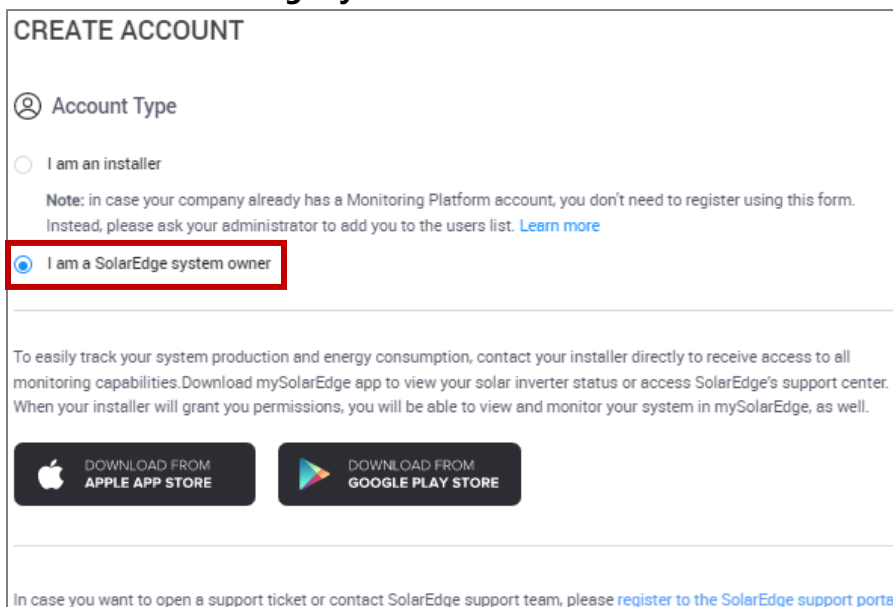


How To Create A SolarEdge Account

1. Click 'Sign Up Here'



2. Select **I am a SolarEdge system owner**



3. Enter your contact details and inverter Serial Number

REGISTRATION

Contact Details

First Name Home Address

Last Name Home Address 2

Email City

Phone State/Region

Country Zip Code

Settings

New Password Display Units

Confirm Password Language

System Details

To verify your identity and provide you with the most efficient support, please enter your inverter or EV charger serial number.

Serial Number (SN)

Located on the side of your SolarEdge inverter



4. Select **Create Account**